

# *At-Home* Luxury Shopping

How it works



*We explain how the exclusive Daema AT-HOME LUXURY SHOPPING service works*

1. With the exclusive Daema At-Home Luxury Shopping service you have the privilege of receiving home the entire Daema Natural WoolFeeling collection, ideal for tennis, golf and padel.
2. On the day of the appointment, a Style Coach will be at your disposal (in person): she will introduce to you the entire Daema collection and you will have up to two hours to comfortably try on the garments. If you wish, the Style Coach will help you understand what your body shape is (Hourglass, Triangle, Oval ...) and discover the strengths of your silhouette, allowing you to find the perfect for you Daema item.

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3. Choose the best place and perfect date you wish to receive the Daema collection.
4. During the private shopping session you can enjoy the advantages and promotions from time to time activated by Daema in relation to the At-Home Luxury Shopping program. We may also have the pleasure to activate exquisite experiences dedicated only to you. We will be happy to notify you in good time before the date of your appointment.

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5. To join the program of private shopping and book an appointment at home, we invite you to select your most convenient date here and then to buy the online service here: once you have made the purchase you will receive an email from Daema with a confirmation of the best date and place you indicated. For any need or queries please feel free to send us an email to [sales@daema.it](mailto:sales@daema.it) at any time.

6. The service is active in the participating cities (you can find the list of cities [here](#)) and will soon be extended to other places in Italy. Ask if it is active in your city by writing to [sales@daema.it](mailto:sales@daema.it).

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7. Once confirmed, you may cancel the service. Attention: the price of the service will be returned to you only if the cancellation is notified **at least 2 days (48 hours) before the date** set for the appointment. Otherwise, the price will not be returned, but you have the option to change the date and request a new appointment within 14 days. The date of the appointment can only be changed once. For any need or queries please feel free to send us an email to [sales@daema.it](mailto:sales@daema.it) at any time.

8. The service is subject to payment (visit the Daema shop here to find out the applied rates). There is no obligation to purchase items sent home.

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9. You can buy the received items directly at home. Payment will be made on site by credit card, Daema Gift Card or other forms of payment. If the size or color of the desired garment is not available, we will send you free of charge at home within a few days from the date of the appointment.

10. You can return the purchased items, without shipping costs, within 14 days from the date of purchase (which is the date of the appointment). It will be sufficient to send an email to the address [sales@daema.it](mailto:sales@daema.it) indicating the items you want to return. To know our return policy, [click here](#) or go to [daema.it](http://daema.it) to access the General Terms with return policy.

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Book now the AT-HOME LUXURY SHOPPING service to live your exclusive private shopping experience. Buy the service [here](#).

Your data will be processed in compliance with the legislation on the processing of personal data. Read the privacy policy [here](#) or copy this link in the browser of your PC: [privacy\\_policy](#).





**DAEMA**  
NATURAL WOOLFEELING