

# Private Shopping Experience

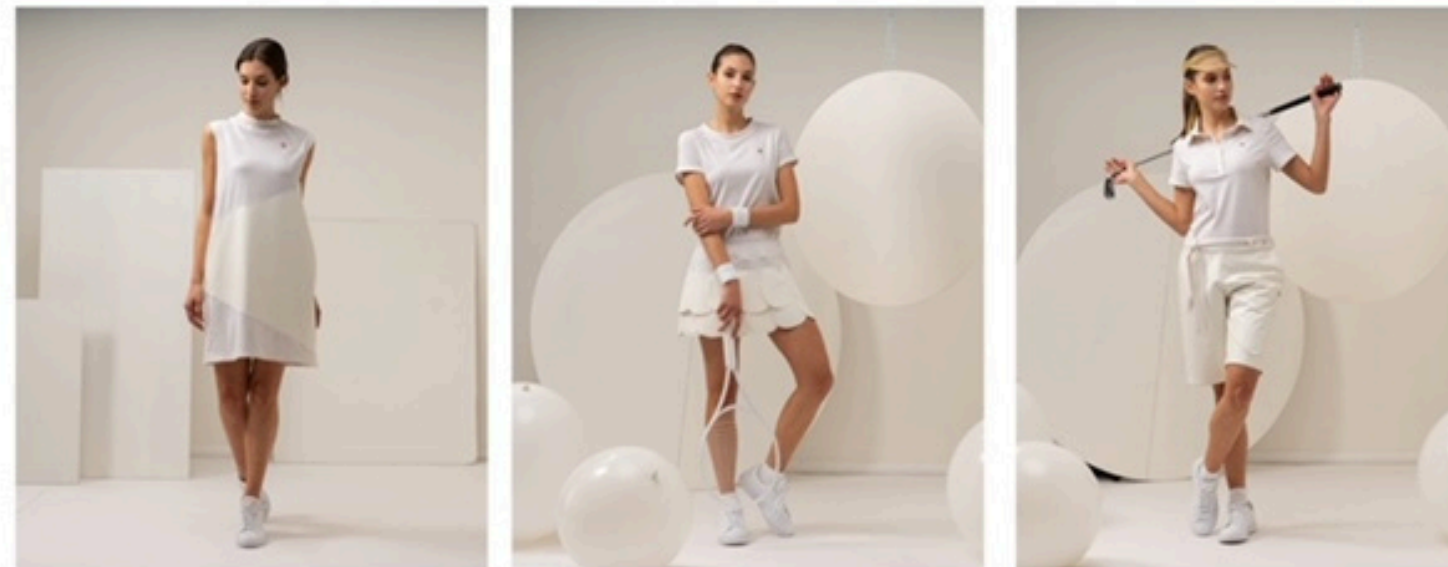
How it works

*Here's how the exclusive PRIVATE SHOPPING EXPERIENCE by Daema works*

1. With the exclusive *Private Shopping Experience* by Daema, you will have the privilege of receiving the Daema Natural WoolFeeling collection, ideal for tennis, golf, and padel, directly at your home or, if you are traveling, at your preferred hotel in the cities in Italy where the service is available (see the list [here](#)).
2. There is no obligation to purchase the items sent to your home.
3. The service is paid (visit the Daema shop [here](#) to learn about the applicable rates).

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4. The purchase of the *Private Shopping Experience* Daema service allows you to receive Daema collections on approval at the agreed location and date. A dedicated Style Coach will be present during the private shopping session to help you choose the perfect garment.



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5. The package price includes:

- Home delivery (or delivery to the agreed location) of the selected garments;
- A purchase voucher (the value of which is indicated here) redeemable exclusively during the Experience;
- The presence of a dedicated Style Coach during the private shopping session who will assist you in choosing the perfect garments for you.

During the Experience, if you wish, you will be served a light refreshment.

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6. You can add 1 hour of personalized consultation with a professional (e.g. nutritionist, image consultant, masseuse, sports coach) to the Experience if desired.
7. Create a customized package for yourself, a friend, or a group of friends. You can add up to 4 (four) additional participants, in addition to the beneficiary, at the per-person price indicated [here](#).
8. The *Private Shopping Experience* by Daema can be purchased for oneself or as a gift.

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9. To join and schedule your appointment at home, purchase the service online here and customize your Experience with just a few simple steps:

- a) Select "**Purchase for myself**" or "**Gift the experience**".
- b) Indicate how many people will participate in the Experience (up to a maximum of 5 people).
- c) Please select the Daema items you would like to try on.
- d) Please indicate your usual sizes for tops and bottoms.
- e) If you wish, add to Your Experience:
  - the light refreshment; and/or
  - the personalized consultation of a professional.

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10. Once completed the online purchase, you will receive confirmation of your purchase. Contact us via email at [sales@daema.it](mailto:sales@daema.it) to arrange the date and location where you would like to receive the Daema collection for the Experience.

11. The appointment for the Experience must be scheduled within 2 (two) months from the purchase of the service.

12. The service is active in the participating cities (you can find the list of cities [here](#)) and will soon be expanded to other cities in Italy. Inquire if it is active in your city by writing to the address [\*\*sales@daema.it\*\*](mailto:sales@daema.it).

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15. If you are gifting the Experience, upon completing the purchase of the *Private Shopping Experience* by Daema, the recipient of your gift will receive a personalized digital postcard at the email address you provided. You will also receive this along with the purchase confirmation.

16. The recipient of your gift can contact us via email at [sales@daema.it](mailto:sales@daema.it) to arrange the date and location where they would like to receive the Daema collection and experience the service (you can find here the list of cities where the service is available).



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17. Once confirmed, you can cancel the service.

Attention: the service fee will only be refunded **if the cancellation is communicated at least 2 days (48 hours) before** the scheduled appointment. Otherwise, the fee will not be refunded, but you can reschedule the appointment within 14 days. The appointment date **can be changed only once**.

For any inquiries, please send us an email to [sales@daema.it](mailto:sales@daema.it).

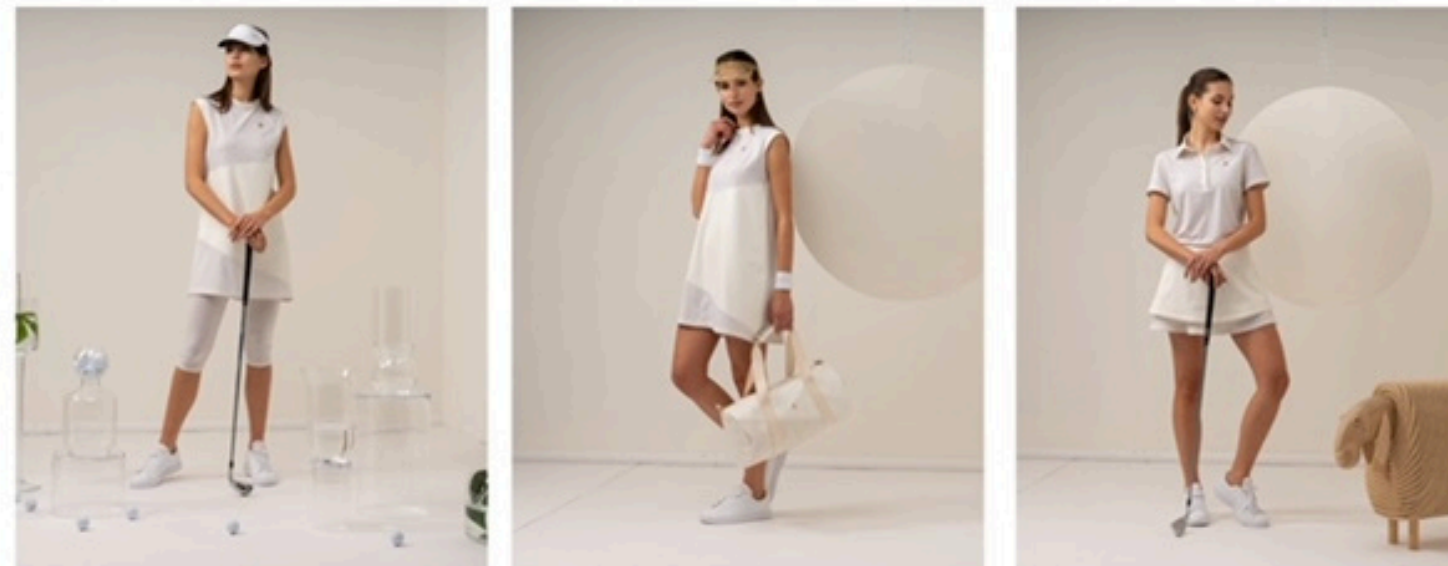
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18. On the day of the appointment, a Style Coach will be available at your disposal for the home try-on: they will present the entire Daema collection, and you will have up to 1 hour to comfortably try on the items (2 hours if you have also purchased personalized consultation such as nutritionist, image consulting, etc.).

19. You can purchase the Daema items received directly at home. Payment will be made on-site via [daema.it](https://www.daema.it), using credit card, Daema Gift Card, or other accepted payment methods.

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20. If the desired size or color of the item is not available, we will promptly send it to your home free of charge within a few days of the appointment date.



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21. You can return purchased items at no shipping cost within 14 days from the delivery date. Simply send an email to [sales@daema.it](mailto:sales@daema.it) indicating the item(s) you wish to return.

To learn about our return policy, go to the website [daema.it](http://daema.it).

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Book the Daema Private Shopping Experience now to enjoy your exclusive private shopping session. Purchase the service [here](#).

Your data will be processed in compliance with personal data protection regulations. Read the privacy policy [here](#) or copy this link into your PC's browser:  
<https://www.daema.it/en/privacy-policy-2/>



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NATURAL WOOLFEELING